



Dispatch Times

October 2024
Volume 11, Issue 10

Inside this issue:

Warren County 10th Annual DC Fly-In September 9-11



Warren County was represented well during the 10th annual Washington DC Fly-In. The Fly-in is an opportunity for us Warren County departments, area chambers, businesses and other organizations to talk to those decision makers in DC. There was a lot of networking and invaluable information from all of the meetings during the 3 days.

WC DC Fly-In	1
Meet our New Dispatchers	4
Shout Outs	7
LEADS	8
EMA Spotlight	10
Dispatch Stats	13



Pictured below in front of the White House L to R. OMJ Deputy Director, Josh Hisle, Emergency Services Director, Melissa Bour, Deputy County Administrator, Susan Walther, Clerk of Commissioners, Krystal Powell & Emergency Communications Operations Manager, Jesse Madden.



Mark Your Calendar!



October 11-12
Lebanon Oktoberfest

October 12-13
Sauerkraut Festival
Waynesville

October 17
Domestic Violence Memorial,
WC Admin. Bldg.

October 19
Hamilton Twp. And
Franklin Trunk
Or Treats

October 31
Trick or Treat see pg. 13

EMPLOYEE SPOTLIGHT

August



- ♦ *"I think Alex is doing a great job with Hunter and has volunteered to take another trainee right after him to help out. He has been a great asset to our training department and has been training non-stop for quite some time."*
Brandy Cooper
- ♦ *"He comes in and does his job and trains with no complaint, He always has a positive outlook, He instills that into his trainees. He can change his training style so that it benefits the trainee, that is a valuable asset. When speaking with him about training, he told me that when his trainee is cleared, he does not need a break in-between trainees, just give him the next one. Even while training if he is not sure on something he will ask and learn along side the trainee. He is confident enough to ask and not just give an answer that may or may not be correct."* Chris Dill
- ♦ *"I can back everyone's nomination of Alex. It is refreshing to see someone who puts in the work knowing that He is making a difference towards the task of getting people trained"*
Jon Bright
- ♦ *"I think that Alex should be EOM. He shows up to work, works overtime, has a lighthearted attitude, doesn't start drama, helps with training, is willing to take more trainees without a break. He is a good person, and we are lucky to have him!"* Samantha Hall

EMPLOYEE SPOTLIGHT – Continued

Employee: Sara Swierk – 9/17/24

Sara took her personal time to go to the store, purchase all of the items, and put together the new welcome gift baskets for the new trainees.

Thank you for doing that Sara!!

Submitted By: Kim Jent

Employee: Kim Adams – 9/17/24

On the morning of 9/6 Clayton took a difficult call for a shooting right at shift change. Even though Kim had no obligation to do so, she stood behind Clayton for support while he was taking the call, which lasted past 0800 when they were both scheduled off. After the call was over, she checked on Clayton's wellbeing and told him to call or text if he needed anything. This shows great teamwork and compassion towards coworkers. Thank You!!

Submitted by: Brian Holtel

September High Compliance Queued Calls by QPR

Carmen Carson 6

Hunter Wiseman 6

Brian Holtel 5

Alexander Lucas 5

Tiffany Baldwin 4

Andrew Wagenknecht 4

Seth Whitlock 4

Quentin Cox 3

Chris Dill 3

Cassidy Gatio 3

April Kennard 3

Stephanie Abbott 2

Chris Carr 2

Blake Holman 2

Mike Wiggins 2

Amber Wilson 2

Joey Bishop 1

Jonathan Bright 1

Brandy Cooper 1

Jenny Key 1

Kaitlyn Niles 1

Emmaline Ritchie 1

Dennis Rutter 1

Lydia Shannon 1

Sara Swierk 1

Meet Our New Dispatchers



Matthew Stewart Is from Batavia and graduated from Batavia High School and attended the University of Cincinnati for 2 years for his Social Services Degree. Before coming to us he was a federal drug tester for Ohio, Kentucky, and Indiana and logged 20,000+ miles of driving. Matthew has 2 half-brothers, a half-sister, and 2 stepsisters. He has had dogs his whole life and his goal for the next year is to get a chocolate lab. His main love is history especially that from 753 B.C. – 1600 A.D. He also enjoys collecting cards, the Bengals, and F1 racing.



Melody Roth Is originally from Lebanon and attended Centre College in Danville, Kentucky where she majored in English & Creative Writing and earned her Bachelor of Arts Degree. She has a background in literature and led an inventory project for the Warren County Genealogical Society's Resource Library. Melody is an only child and just moved back to the area in the last year with her Aussie-Doodle named Bowie. She is an avid reader as well as an artist and writer.



Dylan Thomas Is originally from Phoenix, Arizona. For the last 3.5 years she has been working as a nanny. She has 2 sisters, and a 1-year-old Golden Retriever named Penny. She loves reading, traveling, and going for walks.

Meet Our New Dispatchers—Continued



Tyler Horton Is from Troy, Ohio and graduated from Troy High School and then attended both Sinclair and Clark State University for his Firefighter I & II. He has spent 10+ years as a Firefighter/ EMT. He also spent 2 years working in corrections as well as a year as a police dispatcher. He has 1 sister and nephew. Tyler is a drummer and enjoys camping, fishing, hiking, football, and just spending as much time as possible with his family.



Lacie Decatur Is from New Richmond, Ohio where she graduated from New Richmond High School. She has previously worked as a toddler teacher and a PCA in assisted living/memory care facilities. She spends most of her time with her boyfriend Chase and their two cats Cleo and Oakley. In her free time, she enjoys binge watching Netflix, puzzles, thrifting, and spending time with friends.

Meet Our New EMA Specialist



Matthew Mumma

Matthew is originally from Waynesville, Ohio and is currently taking classes at Liberty University for Public Administration. He comes to us from Girl Scouts of Western Ohio where he was a property manager for Camp Stonybrook for 11 years. Matthew is married to his beautiful wife, Kelli, and they have a daughter, Eliza, who is 13 1/2 months old and another daughter due in January 2025. In his free time Matthew enjoys college football, MLS Soccer and NHL Hockey. He and his wife also enjoy going to Broadway plays and musicals.

Community Outreach



Sergeant Brian Dulle EOW 05-10-2011

Sergeant Brian Dulle

5k

12th Annual

Warren County Emergency Services Director, Melissa Bour set up a table near Brian's headstone and handed out bottled water to any participants who needed some. There was also a pigeon launch at 8:22.



Please join us for the
**Warren County
Domestic Violence Memorial**

In remembrance of the women, men,
and children whose lives have been lost
to incredulous acts of domestic violence



October 17 | 5:30 pm - 6:30 pm
2024

Warren County Administration Building, Commissioners' Room, 406 Justice Drive, Lebanon Ohio 45036



Shout Outs

Positive feedback from the surveys that go out to callers.
Keep up the awesome work!

Feedback Board

List

Focused

The dispatcher's voice was very clear - like easy to understand with the background noise on my side. Questions were on point for an unusual call (don't think you get many loose cow calls). Dispatcher came across as well trained and professional. Could not done better.

Very helpful and caring.

Very quick to respond. Much appreciated!

Very courteous and professional.

The dispatcher was nice. She was thorough with her direction and answered my questions.

Thank you for kindly asking me all the questions, the lady was very kind, calm and knowledgeable how to ask me about my location, I was disoriented in the beginning but she calm me down and help me to understand how to explain to her where I'm at! Thank you again and God bless you!

The dispatcher was very helpful and I think whatever dispatcher should be!

Very friendly and helpful

Very professional.

They were very helpful and helped me resolve the issues

she was very professional and understanding in what was going on

LEADS

By: Christopher Dill, Supervisor & LEADS TAC

2024 LEADS Technical Security Audit

August 20th, 2024, LEADS Auditor Kris Hall came to the Communications Center & Telecom to conduct our Technical Security Audit. This audit deals mostly with Telecom and aspects that the end users do not see. It includes wiring diagrams, cyber security readiness and prevention, secured pathways from LEADS to MDC's & Communications, and user and vendor access to LEADS.

The audit went great. Auditor Hall expressed his thankfulness on how prepared we were for this audit. He explained that he is the only auditor for the state right now and has completed over 3,000 audits this year alone. He also said it was a pleasure to come to an audit and see everyone so well prepared, it made the audit go very smooth. Of course, there were a few items that still need to be checked off (which we were expecting) but our team was on top of everything.





OCTOBER



CELEBRATING A BIRTHDAY

Melissa Abrams—16th

Kelly Fiebig—24th



CELEBRATING A MILESTONE

Seth Whitlock—11th - 3 Years

Brian Holtel—18th - 20 Years

Brandy Cooper—19th - 4 Years

Mike Wiggins—27th - 17 Years



EMA Spotlight

SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

Each year National Preparedness Month falls in September. During the month, the Warren County Emergency Management team participates in different educational events and engages in social media campaigns in effort to spread preparedness efforts and information to citizens and partners. To wrap up the month, Warren County EMA attended WorldPay's preparedness month event as well as presented to county-level supervisors.

WorldPay is a global organization that has one of their offices on the border of Warren and Hamilton counties. As an organization, WorldPay decided to put an emphasis on preparedness by hosting a National Preparedness Month event.

Director Melissa Bour and Operations Manager Sydney Renner were in attendance at the event. Sydney gave a presentation discussing why people should prepare and multiple ways to be prepared. An overarching theme for the presentation was that you can't specifically prepare for every scenario possible, but there are a few things that can be done to help be prepared for whatever the situation. Sydney's presentation was also live streamed, and recorded to share out to WorldPay's other global offices!



To wrap up the month the EMA team invited the monthly county supervisor's meeting to visit the County Emergency Operations Center (EOC). When everyone arrived, the EOC was set up as if it were ready for activation. Sydney discussed what EMA does, their role in a disaster, and how they operate the EOC for pre-planned and unplanned events. Throughout the discussion, there were many examples of events over the past couple years that Warren County EMA has been involved in. This highlighted the importance of the EOC during major events.

The purpose of this was to renew the process of training individuals to work in the EOC. Following COVID, many trained personnel have moved on and there is now a gap. To address this gap and to help the county be prepared for any event, the EMA team will begin EOC Staff Training again in 2025. Staffing the EOC will require assistance from other county departments and jurisdictions as there are many roles to fill.

National Days to Observe in October:



1st Fire Pup / Pumpkin Spice / Black Dog / Homemade Cookies Day



2nd Smarties® / Walk to School / Coffee with a Cop Day

3rd Techies / Boyfriend Day

4th Taco / Golf Lover's / Cinnamon Bun Day

5th Do Something Nice / Apple Betty Day

6th Coaches / Noodle / Mad Hatter Day

7th Propane / Chocolate Covered Pretzel / Frappe Day

8th Off-Road / Fluffernutter / Pierogi / Hero Day

9th Take Your Parents to Lunch Day

10th Angel Food / Cake Decorating / Handbag / Walk to a Park Day

11th Sausage Pizza Day

12th Farmer's / Gumbo / Savings Day

13th Navy's Birthday / Yorkshire Pudding / Train Your Brain Day

14th Real Sugar / Motorcycle / Dessert Day



15th Cheese Curd / Pharmacy Tech / I Love Lucy / Grouch Day



16th Sports / Dictionary / Boss's Day

17th Pasta Day

18th Chocolate Cupcake Day

19th Seafood Bisque / Sweetest Day

20th Chicken and Waffles Day

21st Apple / Pumpkin Cheesecake Day

22nd Nut / Make A Dog's Day

23rd Horror Movie / Boston Cream Pie Day

24th Bologna / Food Day

25th Greasy Foods / Breadstick Day

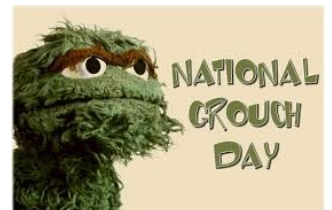
26th Chicken Fried Steak / Mule / Pumpkin Day

27th Civics / Black Cat / Mother-in-Law Day

28th First Responders / Chocolate / Oatmeal Day

29th Cat Day

30th Candy Corn Day



31st Doorbell / Magic / Knock-Knock Joke / Caramel Apple Day



HAPPY
Sweetest
Day

TRUNK OR TREAT DATES AND TIMES

SAVE THE DATE!!!

9TH ANNUAL



WANTED: YOUR DECORATED TRUNKS

MONDAY, OCTOBER 14TH

6-7:30 PM

AT WARREN C. YOUNG CENTER

801 DRAKE RD. LEBANON

Feel free to pass out candy, treats, or novelty items to individuals served by WCBDD (all ages). Your welcome to include a game or activity, if you dare!!! Prize for the best decorated JEEP and car.

If you like to reserve a spot or have questions regarding this flyer, contact Rhonda.schutte@warrencountyjdd.org or (513) 806-3809.



Check out our Facebook Page "Warren County Board of Developmental Disabilities" for weather related updates.



FALL FUN AWAITS

OCTOBER 19

1PM-3PM
TESTERMAN PARK

MONSTER TUNES

PUP CUPS

GAMES

COSTUME MARCH AT 2PM



TRICK OR TREAT TIMES THURSDAY, OCTOBER 31

Carlisle 6:00 PM – 7:30 PM

Clearcreek Township 6:00 PM – 8:00 PM

Deerfield Township 6:00 PM – 8:00 PM

Franklin 6:00 PM – 8:00 PM

Hamilton Township 6:00 PM – 8:00 PM

Lebanon 5:30 PM – 7:30 PM

Mason 6:00 PM – 8:00 PM

South Lebanon 6:00 PM – 8:00 PM

Springboro 6:00 PM – 8:00 PM

Turtlecreek Township 5:30 PM – 7:30 PM

Waynesville 6:00 PM – 8:00 PM



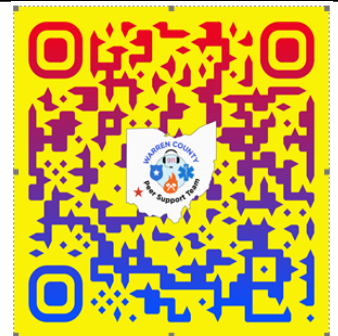
Dispatch Statistics

August 2023 911 Calls	August 2024 911 Calls	2024 911 Total Calls	County Stats
County 5,914	County 5,624	County 40,416	Aug Admin 9,349
Franklin 549	Franklin 531	Franklin 4,100	Year to Date Admin 71,596
Lebanon 626	Lebanon 640	Lebanon 4,789	Total to Date 911 & Admin 112,012



The Warren County Peer Support Team

can be reached through Warren County Communications Center at 513-695-2525 or you can scan the QR code. You're request doesn't have to be for a big event that just occurred. You never know when something can trigger a past experience. The team or just a member of the team is available any time someone needs to talk.



The team trains regularly and if anyone in your department is interested in joining, please reach out.



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday

Email: Sherri.holliday@wcoh.net



FIRE STATION 41 OPEN HOUSE

October 12 | 1-4 pm

Join us for a family-fun day to celebrate
FIRE PREVENTION WEEK!

TOUR Station 41 and **MEET** our local firefighters and paramedics!

FUN ACTIVITIES for all ages.

WATCH demonstrations.

MAKE a fire escape plan for your family.

ENJOY snacks and drinks!

WIN raffle baskets!



FIRE STATION 41: 601 N BROADWAY, LEBANON, OH

WIDE AREA SEARCH

PER-213

When disaster strikes it can be a challenge to effectively mobilize, organize, and deploy needed resources. The TEEX /NERRTC Wide Area Search course is an excellent training opportunity for nearly any jurisdiction or agency that may face such an emergency. The discipline applies to a vast number of critical situations including natural disasters or terrorist incidents. Participants are instructed in practical search methods and skills so they can perform systematic searches over a large affected area. The training includes challenging exercises that mirror real life scenarios. The three-day long event concludes with an in-depth exercise that requires participants to apply the skills gained during the course. The instructors delivering the course are knowledgeable, experienced emergency responders who have actively employed wide area search techniques during some of the nation's largest and most challenging search and rescue operations.

Topics

- Preparedness and Response
- Search Management and Planning
- Mapping
- Search Strategies and Skills
- Communication
- Team Management
- Hands-on Exercise

Recommendations

- IS-100 - Introduction to the Incident Command System or equivalent
- IS-200 - ICS for Single Resources and Initial

Action Incidents or equivalent

FEMA / SID Number

Students must register and bring a copy of their SID number to class. Register online:
cdp.dhs.gov/femasid

Course Length

3 Days (24 hours)
 Course Date: Dec 10-12, 2024

Venue

Camp Kern
 5291 State Route 350
 Oregonia, OH 45054

Class Size

24-40 Participants

CE Credits

IACET – 2.4 CEUs
 ACE - 1 Hour College
 Credit (Lower Divi)



Participants

- Fire and rescue
- Law enforcement
- Medical professional
- Emergency management
- Military
- Hazardous Materials
- Immigration and Naturalization
- Environmental
- Canine Handlers
- Non-governmental organizations
-

Ohio Course Link

<https://my.teex.org/TeexPortal/Default.aspx?MO=mCourseCatalog&D=FP&C=PER213&S=725>

Ohio Course Contact: Kim Camera 404-234-0688
 Kim@ucpaws.com